

Headquarters:

DHHSC

5340 N. Fresno Street
Fresno, CA 93710Service: (559) 225-3323 V
(559) 225-0415 TTYFax: (559) 225-0116
info@dhhsc.org

Serving Fresno County

Merced Outreach Office:

DHHSC – Merced Outreach

3337 “M” Street
Merced, CA 95348Service: (209) 726-7783 V
(209) 726-7786 TTYFax: (209) 726-7717
minfo@dhhsc.orgServing Merced, Mariposa &
Madera Counties**FACT SHEET**Check out our website at
www.dhhsc.org**Central Coast Office:**

DHHSC – Central Coast

Outreach
339 Pajaro Street, Suite B
Salinas, CA 93901Service: (831) 753-6540 V
(831) 753-6541 TTYFax: (831) 753-6542
ccinfo@dhhsc.orgServing Monterey & San Benito
Counties**South Valley Office:**

DHHSC – South Valley

Outreach
3200 S. Fairway St., Suite G
Visalia, CA 93277Service: (559)334-0134 V
(559)334-0136 TTYFax: (559)750-4040
svoinfo@dhhsc.orgServing Tulare and Kings
Counties

To advocate, seek equality, and promote self-determination through empowerment for those who seek our assistance; and to enhance the awareness and understanding of Deaf Culture and the unique communication needs of Deaf and Hard of Hearing individuals.

In order to assist deaf and hard of hearing individuals in achieving their goals of independence and equality, DHHSC offers the following services:

- **Advocacy Services**
- **Communication Services (including Interpreting)**
- **Independent Living Skills Instruction**
- **Counseling**
- **Job Development and Placement Assistance**
- **Community Education**
- **Information and Referral**



DHHSC also has a bookstore & some offices have equipment displays. Most offices have additional resources such as library books and DVDs available to borrow. Please inquire at your local office.

For More Details and a description of our services, please see the reverse side of this flyer.

DHHSC is an agency that holds to the philosophy “of, by and for the Deaf.” This philosophy means that with a majority of members of the Board of Directors being deaf and hard of hearing people that they are in a unique position of understanding the needs and provision of services to this specific population. DHHSC has an eight (8) county service region and includes: Fresno, Tulare, Kings, Madera, Mariposa, Merced, Monterey and San Benito counties. This region includes an estimated deaf and hard of hearing population of over 170,000. Currently we have offices located in Fresno, Merced, Salinas, and Visalia.

We are one of eight (8) agencies in California which receive funds through the State Department of Social Services Deaf Access Program. Other funding sources are: the Department of Rehabilitation, Susan G. Komen for the Cure, United Way of Merced County, FIRST 5 Merced County, Harden Foundation, the Bertha & John Garabedian Charitable Foundation, as well as several other foundations and private donors. Due to this support we are able to provide a myriad of services. Call us today to find out how we can serve you.

No person shall, on the grounds of race, color, national origin, sex, religion, age, disability, or the inability to pay, be excluded from participation in, denied the benefits of, or be subjected to discrimination with respect to our services. DHHSC facilities are accessible to all persons with disabilities. DHHSC is a tobacco-free and scent-free environment.

Advocacy Services:

DHHSC defends all deaf and hard of hearing people, as a class, against any form of discrimination in employment, education, communication access, social services, housing, entertainment, etc. We can assist agencies and individuals in understanding their obligations and rights under Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act as well as numerous other relevant laws pertaining to the protection of the rights of Deaf and Hard of Hearing individuals.

Communication Services:

DHHSC provides professional sign language interpreting services using the most highly qualified, certified and experienced interpreters available to facilitate communication between deaf and hearing people. Our interpreters abide by the Registry of Interpreters for the Deaf (RID) Code of Professional Conduct and/or American Consortium of Certified Interpreters (ACCI) Code of Ethics. We also provide phone interpreting, document assistance, and deaf-blind interpreting services. Requests for real-time captioning and oral interpreting are referred elsewhere.

Independent Living Skills Instruction:

DHHSC provides classes in sign language for basic living skills, such as money management, driver education, use of public transportation, communication skills, infant care, children's literacy through sign language instruction, nutrition, parenting skills, computer training classes, and much more.

Counseling:

DHHSC assists deaf and hard of hearing individuals and their families in coping with day-to-day problems and challenges. This is accomplished through one-on-one or group support counseling, problem solving, decision-making, education on health issues, and social skills development.

Job Development and Placement Assistance:

Vocational counseling, training to develop job seeking skills and assistance in job placement are available at DHHSC through services funded in part by the Department of Rehabilitation. DHHSC also works with employers and employment agencies to encourage the hiring of deaf and hard of hearing people. We provide job referrals and job preparation skills. We also work with clients to provide personal, vocational social adjustment services to remove identified barriers for successful employment.

Community Education:

DHHSC maintains, updates and disseminates information on deafness, sign language, local resources and community events. DHHSC also conducts workshops and in-service training to foster a better understanding of the deaf and hard of hearing population.

Information & Referral

DHHSC is a local resource for our community members seeking information on various topics relevant to their lives. If we do not have the information clients seek, our staff can do research to assist. Sometimes deaf and hard of hearing individuals are looking for referrals to the appropriate resources, such as audiologists. DHHSC will provide at least 3 referrals without bias.

Bookstore & Equipment Display:

DHHSC's bookstore sells books about deafness, Deaf culture, sign language and issues relating to hearing loss. We also display and demonstrate the various types of equipment we sell including alerting devices, TTY's, close-caption decoders and other devices. We also have a nice selection of novelties such as jewelry, candles, children's books and videos, gift ideas, and more.