Headquarters:

resno Street

resno Service

ax

info dhhsc ora **Serving Fresno County** **Merced Outreach Office:**

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erced

Service TTY

ax

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Serving Merced, Mariposa &

Madera Counties

Central Coast Office:

S - entral oast utreach

Pajaro Street Suite

Salinas

Service TTY

ax ccinfo dhhsc org **Serving Monterey & San Benito Counties**

South Valley Office:

S - South Valley

utreach

S airway St Suite

Visalia Service

ax svoinfo dhhsc org Serving Tulare and Kings

Counties



heck out our website at www.dhhsc.org



To advocate seek equality and promote self determination through empowerment for those who seek our assistance and to enhance the awareness and understanding of eaf ulture and the unique communication needs of eaf and ard of earing individuals

n order to assist deaf and hard of hearing individuals in achieving their goals of independence and equality S offers the following services

- **Advocacy Services**
- **Communication Services (including Interpreting)**
- **Independent Living Skills Instruction**
- **Counseling**
- **Job Development and Placement Assistance**
- **Community Education**
- **Information and Referral**



S also has a bookstore some offices have equipment displays ost offices have additional resources such as library books and V s available to borrow Please inquire at your local office For More Details and a description of our services, please see the reverse side of this flyer.

S is an agency that holds to the philosophy "of by and for the eaf". This philosophy means that with a majority of members of the oard of irectors being deaf and hard of hearing people that they are in a unique position of understanding the needs and provision of services to this specific population S has an eight county service region and includes resno Tulare ings ariposa onterey and San adera erced enito counties. This region includes an estimated deaf and hard of hearing population of over urrently we have offices located in resno erced Salinas and Visalia

agencies in alifornia which receive funds through the State We are one of eight epartment of Social Services eaf ccess Program ther funding sources are the epartment of Rehabilitation Susan omen for the ure United Way of erced ounty erced ountv RST arden oundation the ertha arabedian haritable oundation as well as several other foundations and private donors ue to this support we are able to provide a myriad of services all us today to find out how we can serve you

o person shall on the grounds of race color national origin sex religion age disability or the inability to pay be excluded from participation in denied the benefits of or be subjected to discrimination with respect to our services S facilities are accessible to all persons with disabilities S is a tobacco free and scent free environment

Advocacy Services

S defends all deaf and hard of hearing people as a class against any form of discrimination in employment education communication access social services housing entertainment etc. We can assist agencies and individuals in understanding their obligations and rights under Section of the Rehabilitation ct of and the mericans with isabilities ct as well as numerous other relevant laws pertaining to the protection of the rights of eaf and ard of earing individuals

Communication Services

S provides professional sign language interpreting services using the most highly qualified certified and experienced interpreters available to facilitate communication between deaf and hearing people ur interpreters abide by the Registry of interpreters for the eaf R ode of Professional onduct and or merican onsortium of ertified interpreters ode of thics. We also provide phone interpreting document assistance and deaf blind interpreting services. Requests for real time captioning and oral interpreting are referred elsewhere.

Independent Living Skills Instruction

S provides classes in sign language for basic living skills such as money management driver education use of public transportation communication skills infant care children's literacy through sign language instruction nutrition parenting skills computer training classes and much more

Counseling

S assists deaf and hard of hearing individuals and their families in coping with day to day problems and challenges. This is accomplished through one on one or group support counseling problem solving decision making education on health issues and social skills development.

Job Development and Placement Assistance:

Vocational counseling training to develop job seeking skills and assistance in job placement are available at S through services funded in part by the epartment of Rehabilitation. S also works with employers and employment agencies to encourage the hiring of deaf and hard of hearing people. We provide job referrals and job preparation skills. We also work with clients to provide personal vocational social adjustment services to remove identified barriers for successful employment.

Community Education

S maintains updates and disseminates information on deafness sign language local resources and community events S also conducts workshops and in service training to foster a better understanding of the deaf and hard of hearing population

Information & Referral

S is a local resource for our community members seeking information on various topics relevant to their lives f we do not have the information clients seek our staff can do research to assist Sometimes deaf and hard of hearing individuals are looking for referrals to the appropriate resources such as audiologists S will provide at least referrals without bias

Bookstore & Equipment Display

S 's bookstore sells books about deafness eaf culture sign language and issues relating to hearing loss. We also display and demonstrate the various types of equipment we sell including alerting devices. TTY's close caption decoders and other devices. We also have a nice selection of novelties such as jewelry candles children's books and videos gift ideas and more.